

BUSINESS IS BOOMING #brokenfix #smartphone #problemfix #tech #cellphone #fix #mobilephone

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SUMMARY

A conversation takes place about troubleshooting computer and phone issues, with a focus on retrieving data from a locked computer and addressing a malfunctioning phone. The speakers also touch on their social media presence and interactions with customers.

- The speaker is unable to access their dad's computer due to a password issue but plans to back up the data using an external hard drive reader.*
- They mention their social media following, highlighting significant growth and engagement over the years.*
- A customer brings in a phone that won't turn on, suspected to have a charging port issue.*
- The phone charges wirelessly, and the speaker offers a free wireless charger to the customer.*
- The customer is advised to consider trading in the phone for credit, ensuring it is charged beforehand.*
- There are observations about the phone's battery swelling, indicating potential damage.*
- The speaker offers to swap out a microphone for free due to echo issues, suggesting cleaning might help.*
- A light-hearted moment occurs when one speaker helps the other fix their collar.*

This is my dad's computer. And it works. I connected it like to my screen and everything. But I can't get in it. The password thing is like not working to unlock it. And he has files on here that he needs. >> Got it. So, back up all the information. I I can put everything on a USB drive. >> Yeah, and then I think it'll be garbage from there, but >> Oh, he already has a new computer?

>> You guys are like Instagram famous or TikTok famous. >> I wouldn't say famous, but not bad. Not bad on there. >> Cuz my friend was telling me that. I'm like, "Wow, I used to I came here when they like first opened." >> Yeah, like 5 years ago. Yeah. I think uh it's at like 800,000 followers now. It's kind of crazy. It's kind of total in the last year it's been like a billion views or something crazy. Like it's nuts. It's nuts. I have people driving to from like New York, Baltimore. Like they drive hours. Yeah. It's pretty cool. So, what I'll do is I'll pop the hard drive out.

And I have this external hard drive reader. So, basically just turns the hard drive into a flash drive. >> Mhm. >> And then you just plug it in like you normally would any other flash drive. Good to go. >> will be there. >> Everything will be there. I'll I'll give you a little tutorial to do before you leave. How's it going, guys? >> The first phone won't turn on at all. >> Cool. >> Won't charge. Nothing.

>> How long have you had it for? >> Uh probably like 3 3 years now. >> Okay. Does it show that it's charging when you plug it in? >> No. >> Nothing? Hm. So, the charging port. >> Dirty? >> No, it's not even dirty. It's like actually perfect. See if I got a port. I'm pretty sure it's an issue with the charging port cuz when you plug it in it's not doing anything. Um so, I'm going to try with the wireless charger real quick and then I'm going to see if I have a port for you instead.

Cool. It was nice meeting you. Yeah. >> Thank you. I appreciate it. >> What size shirt you wear, by the way? Yeah, I'll toss you one of these. One small and one medium. >> Thank you. >> Awesome. I appreciate you driving down. >> Thank you. No problem. >> Awesome. Have a great one. It does charge wirelessly. So, if you want to like save yourself the money, you could just leave it on the wireless charger. >> Yeah, I think that's what I'm going to do.

>> Okay. Do you have a wireless charger? >> I don't. >> You don't? I only have like the the ones for the car. But I'm just going to give this to you for free. It's not like one of the standing ones or anything. At least it'll work, you know. >> Yeah, yeah. >> See, now it's charging. Take it off. When it says iPhone is findable, it means it's not charging. You can rest on there. All good. So, hopefully that'll get you by until a little bit. You could always You could always try to see if you could trade it in, too. Maybe they'll give you full credit regardless. Just charge it up before you trade it in.

>> All right, thank you. >> So, it'll do this. >> Mhm. >> And then it'll just It won't turn on. >> So, it'll just Apple logo off, Apple logo off. >> But if you keep it plugged in, you would get it to turn on? >> Yep. >> So, >> It's definitely a little swollen. What more than likely happened, piece of glass might puncture a little bit and it starts to swell up. So, if you want to just leave it and pick it up tomorrow, since it doesn't serve you any good anyways, you know.

>> Thank you. I appreciate it. >> Yeah, definitely still got an echo. So, the microphone is right here down at the bottom. Sometimes it'll get It's dirty, you'll get stuff in there and if you clean it up, you'll get rid of the echo. But, swap it out for free. I don't have one today, so you have to bring it back in tomorrow. >> Do me a favor, turn your head. >> Is there something on my neck?

>> Straighten. >> Fix my collar. Thank you. >> Looking good.